

From: HSN Mailout

Sent: Friday, 27 August 2021 4:47 p.m.

Subject: UPDATE FOR SUPPORT WORKERS FRIDAY 27th AUGUST 2021 - STILL IN ALERT LEVEL 4

Hello everyone

Just a short message today.

Main points:-

1. PPE
2. Wearing of masks
3. Pay
4. Working in Alert Level 4
5. Vaccinations

1. PPE supply & use:

PPE is available Monday to Friday from Whangarei Office (7am – 5pm) and Kerikeri Office (8am to 4pm). **Please remember to scan in with your COVID tracer app if you come to the Offices for PPE.**

Next PPE drops are on Tuesday 31st August and Thursday 2nd September as below:
(please bring a bag and your 50 ml pottle for sanitiser along)

Kaitaia: 11am to 12 noon - outside People's Centre

Coopers Beach: 1 to 2pm - Gravel Pit just past Fire Station, SH 1

Russell: 9.30am to 10.15 am - outside 4 Square

Paihia: 10.45am to 11.30am - in main carpark, opposite 4 Square

Kawakawa: 12noon to 12.30pm - by Caltex

Kaikohe: 1.15pm to 2pm - under the Big tree, Broadway Health

COLLECT from our allocated areas during lockdown levels 4 & 3

WATCH for updates. You will get messages regarding your area for collection times

ALWAYS wear your mask – NO exceptions if you are working

WASH your hands frequently & sanitise – these are the biggest germ carriers

STAY home if you are unwell

REPORT if your Client has any change in health /condition

2. Wearing of Masks

We have good supplies of face masks and we have been making regular deliveries to ensure all Support Workers have masks. The best defence against Covid 19 is getting vaccinated, wearing PPE and practicing good hygiene. It is a legal requirement to wear a mask (you can be fined up to \$4000 if you don't) unless you have a medical exemption, and in these instances the Support Worker wouldn't be able to work. Even if a Client asks you to remove your mask this doesn't remove you from your legal responsibility.

We work in the Healthcare industry and we need to be setting an example. By not wearing your mask you are putting yourself, your Clients and your family at risk. The risk is real as we have had Support Workers tested and required to isolate. I am sure you wouldn't want to be responsible for causing harm to your Clients or for spreading Covid. Some people don't have symptoms and can spread it unknowingly.

You must wear your mask when visiting Clients. If you have any queries then contact the office.

3. Pay

Your first pay under Alert Level 4 has just been processed. Get back to us if you think your pay looks odd – payroll office phone number is 0800 729 787 Mon - Fri 8am-4pm.

4. Working in Alert Level 4

No Homecare (maybe brush over the toilet at end of PC each week 😊)

No shopping

No supervision

No activities or outings

**Any concerns or queries – Call the office to discuss. We do have some approved exceptions 😊

5. Vaccinations

Please let us know if you have had your Covid-19 vaccinations – some Clients are requesting that they only get sent workers who are fully vaccinated.

Stay Safe – Keep your families safe – Keep our Community Safe 😊

Thank-you for all the good work being done under challenging circumstances in changeable times.

The Management Team

Home Support North Charitable Trust