

Support is FREE to eligible Clients and may include...

- ☑ Household Management
- ☑ Laundry and Ironing
- ☑ Shopping
- ☑ Meal Preparation
- ☑ Feeding
- ☑ Showering and Toileting
- ☑ Dressing and Undressing
- ☑ Support and assistance with everyday tasks
- ☑ Support to access activities in the Community
- ☑ Personal care supervision

Area of Service...

We have Offices in Kerikeri and Whangarei, as well as visiting Nurse Co-ordinators in Kaitiaki, to provide you with local service and support **covering**



Contact us on 0800 832 383 to check if we provide support in your neighbourhood

Contact Details...

Mid/Far North Office

(covering the Mid and Far North)
19 Homestead Road, Kerikeri 0230
Phone ~ local area: 09 401 6657
Phone ~ out of area: 0800 729 787
email: hsnwageskk@homesupport.co.nz

Whangarei Office

(covering Whangarei District)
7a First Avenue, Whangarei 0110
Phone ~ local area: 09 430 2090
Phone ~ out of area: 0800 832 383
email: officewhg@homesupport.co.nz

After Hours: 0800 11 22 10
www.homesupport.co.nz



Fully funded by the Ministry of Health (NorthAble), Northland DHB and ACC



Home & Community Health Association

Member of the New Zealand Home and Community Health Association ~ "Our vision is for New Zealanders to have access to safe, compassionate, quality home and community health services".

Support for YOU at Home



Home Support North

Charitable Trust
a non-profit community organisation

Your local, 100% Northland Home Support Service

Providing a range of support for older people and those living with a disability at home and in their Community.

About Us...

We are Northland's largest Home Support Service Provider and have been operating since 1994.

We have Offices in Kerikeri and Whangarei and have a visiting Co-ordinator in Kaitia to maintain a local service in conjunction with our Far North Support Workers.

We are an approved provider of home support services and are funded by the Ministry of Health, the Northland District Health Board and are sub-contracted to provide ACC support.

We are a non-profit, community-based service.

We are certified to the Home and Community Support Sector Standards, and meet requirements of ACC's Workplace Safety Management Practices Certification.

We also provide Private Care - please contact your local office for more information.

**100% Northland owned
and operated since 1994**

Do you need support at home?

YES, I'm disabled or older and need help at home and in the Community

Contact your GP to arrange a Needs Assessment

An independent Needs Assessor (from the District Health Board or NorthAble) will contact you to discuss your support requirements. If you are not eligible for funded support we can offer Private Care.

YES, I've had an accident and need help at home and in the Community

You will need to be registered and approved by ACC to be eligible for assistance. An ACC Assessor will contact you to discuss your options.

When you choose Home Support North as your support provider one of our qualified Nurse Co-ordinators will visit to discuss your Support Plan with you. We will then arrange for a suitable Support Worker to be allocated to you.

our commitment to you...

We will continue to monitor your support on a regular and personal basis. If you are not happy with your Support Worker for any reason, we will arrange a "no questions asked" replacement.



- ➔ You will receive regular Nurse Co-ordinator contact
- ➔ We will screen, monitor and train your Support Workers
- ➔ Nurse Co-ordinators are available to discuss concerns
- ➔ Liaison with any Health Professionals involved in your care
- ➔ Monitoring of the relationship between you and your Support Worker and the quality of support you receive