

Private Care at Home

Home Support North Charitable Trust



We are a 100% Northland owned and operated not-for-profit Organisation. The Northland District Health Board and the Ministry of Health contract our comprehensive services to assist people with support at home.

Our full certification to the Home and Community Support Sector Standards ensures the quality of service provided to you.

Call your local office for more info:-

Whangarei Office:

7a First Ave, Whangarei, 0110

Phone ~ local area: 09 430 2090

Phone ~ out of area: 0800 832 383

Email: officewhg@homesupport.co.nz

Mid/Far North Office:

19 Homestead Road, Kerikeri, 0230

Phone ~ local area: 09 401 6657

Phone ~ out of area: 0800 729 787

Email: hsnwageskk@homesupport.co.nz

www.homesupport.co.nz

Providing jobs for Northlanders since 1994



Private Care at Home

5 Easy Steps.....

If you are not eligible for funded support we offer private support options. You will pay for this privately ~ some medical insurance policies may provide assistance with this.

STEP 1 - Getting Started

It's easy – just call or email your local office to discuss your options.

STEP 2 - In-Home Assessment

A no obligation assessment by one of our local Nurse Co-ordinators will be arranged in your home. (A home visit fee is charged for this).

STEP 3 - Support Plan Development

Following the assessment, our Nurse Co-ordinator will work with you to develop a support plan tailored to your needs. We can assist with – personal cares, housework, meal preparation, shopping, 24 hour / overnight support, supervision, community access, and more.

STEP 4 - Support Worker Selection

From our large pool of experienced staff, we will select the Support Worker we think most suited to meet your needs and preferences. Our Support Workers are hand picked, police checked and carefully vetted. Of course, you always have the final choice!

STEP 5 - Service Delivery

The services you require will be delivered on the days most convenient to you. We are the largest home support service provider in Northland.

After Hours Support

All Clients benefit from our after hours support service if you need to cancel or change your arrangements with us.